NOIDA INSTITUTE OF ENGINEERING AND TECHNOLOGY, GREATER NOIDA, GAUTAM BUDDH NAGAR (An Autonomous Institute)



Affiliated to

DR. A.P.J. ABDUL KALAM TECHNICAL UNIVERSITY, UTTAR PRADESH LUCKNOW



Evaluation Scheme & Syllabus

For

Masters of Business Administration

MBA

First Year

(Effective from the Session: 2023-24)



NOIDA INSTITUTE OF ENGG. & TECHNOLOGY, GREATER NOIDA, GAUTAM BUDDH NAGAR (AN AUTONOMOUS INSTITUTE)

Masters of Business Administration MBA EVALUATION SCHEME SEMESTER -I

| | | | P | eriod | S |] | Evalua | tion Sch | eme | End Se | emester | | |
|-----------|---------------------|--|---|-------|---|----|--------|----------|-----|--------|---------|-------|--------|
| S. No. | Subject Code | Subject Name | L | Т | P | СТ | TA | Total | PS | TE | PE | Total | Credit |
| 1 | BMBA0107 | Organization Behaviour and Design | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 2 | BMBA0106 | Managerial Economics | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 3 | BMBA0103 | Financial Accounting | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 4 | BMBA0104 | Innovation, Entrepreneurship and Design Thinking | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 5 | BMBA0102 | Business Statistics and Quantitative techniques for Managers | 2 | 1 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 6 | BMBA0101 | Communication for Managers | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 7 | BMBA0105 | Legal Aspects of Business | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 8 | BMBA0151 | Enhancing English Communication | 0 | 0 | 4 | 0 | 0 | 50 | 50 | 0 | 50 | 100 | 2 |
| 9 | BMBA0159 | Industry Orientation and Insights | 0 | 0 | 4 | 0 | 0 | 50 | 50 | 0 | 50 | 100 | 2 |
| | Total | | | | | | 1250 | 25 | | | | | |

Abbreviation Used:-

L: Lecture, T: Tutorial, P: Practical, CT: Class Test, TA: Teacher Assessment, PS: Practical Sessional, TE: Theory End Semester Exam., PE: Practical End Semester Exam.



NOIDA INSTITUTE OF ENGG. & TECHNOLOGY, GREATER NOIDA, GAUTAM BUDDH NAGAR (AN AUTONOMOUS INSTITUTE)

Masters of Business Administration MBA EVALUATION SCHEME SEMESTER -II

| S. No. | Subject Codes | Subject Name | P | eriod | S | Evaluation Scheme | | | | End Semester | | Total | Credit |
|--------|---------------|---|---|-------|---|-------------------|----|-------|----|--------------|-------|--------|--------|
| S. NO. | Subject Codes | Subject Name | L | T | P | CT | TA | Total | PS | TE | PE | 1 Otal | Credit |
| 1 | BMBA0204 | Introduction to Business Analytics | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 2 | BMBA0205 | Marketing Management | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 3 | BMBA0203 | Human Capital Management | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 4 | BMBA0202 | Corporate Finance | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 5 | BMBA0206 | Operations and Supply Chain Management | 3 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 3 |
| 6 | BMBA0201 | Business Research Methods | 4 | 0 | 0 | 30 | 20 | 50 | 0 | 100 | 0 | 150 | 4 |
| 7 | BMBA0251 | MS Excel for Managerial Effectiveness | 0 | 0 | 4 | 0 | 0 | 50 | 50 | 0 | 50 | 100 | 2 |
| 8 | BMBA0252 | Personal Grooming and Business Etiquettes | 0 | 0 | 4 | 0 | 0 | 50 | 50 | 0 | 50 | 100 | 2 |
| 9 | BMBA0253 | Introduction to Tableau | 0 | 0 | 4 | 0 | 0 | 50 | 50 | 0 | 50 | 100 | 2 |
| | | | | | | | | | - | - | Total | 1200 | 25 |

Abbreviation Used:-

L: Lecture, T: Tutorial, P: Practical, CT: Class Test, TA: Teacher Assessment, PS: Practical Sessional, TE: Theory End Semester Exam., PE: Practical End Semester Exam.

| Course- MBA/ First Year – Semester 1 | |
|---|------------------|
| Branch - MBA | |
| Subject Code- BMBA0107 | L - T - P |
| | 3 – 0 – 0 |
| Subject Name- Organization Behaviour and Design | No. of hours- 40 |
| | |

Course Objective- The objective of this course is to develop in the students an understanding of the major theoretical, conceptual, and empirical contributions issues relevant to designing organizations, and understanding and managing human behaviour within organizations.

Course Outcome – On successful completion of the course students will be able to:

| CO1 | Understand and analyse human behaviour and employee motivation in organizations. | Analysing (K4) |
|-----|---|--------------------|
| CO2 | Apply conceptual knowledge of theory and models relevant to leadership, teamwork, and group functioning in organizations. | Applying (K3) |
| CO3 | Understanding of organizations as institutions including issues of power, politics, and conflicts. | Understanding (K2) |
| CO4 | Understanding of the organizational design, structure, and climate. | Understanding (K2) |
| CO5 | Solve applied problems related to organizational change, and to identify appropriate management strategies. | Applying (K3) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/L ab | CO Mapping |
|---|-------------------------|--|--|--------------------------------|---|---------------|
| Unit 1 Understanding Individual behaviour | Individual Behaviour | Fundamentals of Individual Behaviour, Personality, types of Personality, Big 5 Personality model, and Attitude | Discussion, Personality test, and Perception tests | 5 Hours | Case-based assignment | CO1 |
| | Motivation | Process, Types, and Theories | Interactive lecture, | 4 Hours | | |

| | | | Case study | | | |
|--|---|--|---|-----------------|---|-----|
| | Leadership | Leadership styles, Trait theory, Managerial grid, Leadership Situational model | Discussion, Leadership games, role plays | 5 Hours | Select a business leader of | |
| Unit 2 Team and Leadership | Teams and Interpersonal behaviour | Team building, Tuckman model of team development, Group decision making, Perception, Learning ,Transactional Analysis, Johari window | Interactive session, Team building activities | 4 Hours | your choice. Identify his/her leadership style and analyse its impact on team performance. | CO2 |
| Unit 3 Politics and Conflict Management | Power and Politics Conflict and Negotiation | Definition and Basis of Power, Power tactics, Organizational Politics, Impression management Types of Organizational Conflict, Conflict | Discussion, Case study Simulation, Role play | 4 Hours 4 Hours | Case-based Assignment | CO3 |
| Unit 4 Organisation Structure, culture and climate | Organization structure and design Organization culture and climate | Resolution, Negotiation Different organizational structures, Delegation of Authority, Centralization and decentralization, Line and staff organizations, Contingency approach to organizational design Elements of Organization culture, Culture-person Compatibility, | Discussion, Presentations, Guest Lecture Discussion, Presentations | 5 Hours 3 Hours | Compare and contrast the culture and structure of any two organizations in the same industry. Discuss the impact of its design and climate on the productivity and performance of the organization. | CO4 |

| | | Dimensions of Organization climate, Developing favourable organization culture and climate | | | | |
|------------------------|-----------------------------|--|---|---------|--|-----|
| Unit 5 Organization | Organization Change | Approaches to manage organizational change, Change Agents, Kurt Lewin model of change | Discussion, Simulation, Role play | 3 Hours | Imagine yourself to be manager of an evolving enterprise which is undergoing major technological changes. There is unrest and | CO5 |
| Change and Development | Organization Development | Concept of Organization Development, OD interventions, The concept of Learning organization | | 3 Hours | resistance to change among the employees. Design an appropriate strategy to manage and implement the change successfully. | |

Text Books:

- 1. Robbins, S. P., Judge, T. A., & Vohra, N. (2019). Organizational behaviour by pearson 18e. Pearson Education India.
- 2. Pareek Udai (2018). Understanding Organizational Behaviour. Oxford University Press.

Reference Books:

- 1. Luthans, F., Luthans, B. C., & Luthans, K. W. (2021). *Organizational behavior: An evidence-based approach fourteenth edition*. IAP.
- 2. Buchanan, D., & Badham, R. (2020). Power, politics, and organizational change. Sage.

Links:

- 1. https://openstax.org/books/principles-management/pages/10-1-organizational-structures-and-design
- 2. http://www.mbaexamnotes.com/organization-change-and-development.html

| Course- MBA First Year - Semester 1 | |
|-------------------------------------|------------------|
| Branch - MBA | |
| Subject Code- BMBA0106 | L - T - P |
| | 3 – 0 – 0 |
| Subject Name- Managerial Economics | No. of hours- 40 |
| | |

Course Objective- The purpose of this course is to apply micro economics concepts and techniques in evaluating business decisions taken by firms. The emphasis is on explaining how tools of standard price theory can be employed to formulate a decision problem, evaluate alternative courses of action, and finally choose among alternatives.

Course Outcomes:

| CO1 | Understand the concepts of Managerial Economics to make effective business decisions | Understanding (K2) |
|-----|--|---------------------|
| | under conditions of risk and uncertainty. | |
| CO2 | Understand the law of demand & supply & their elasticities. | Understanding. (K2) |
| CO3 | Analyse production concepts, cost concepts and their impact on business decisions. | Analysing (K4) |
| CO4 | Analyse pricing decisions under the different market structures. | Analysing (K4) |
| CO5 | Evaluate various theories of the firm and how they affect the business decisions. | Evaluating (K5) |
| | | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|-----------------------|---|--|--|--------------------------------|-------------------------------------|---------------|
| Unit 1 Basic Concepts | Basic Concepts of Managerial Economics | Definition, Nature, and Scope of Economics-Micro Economics and Macro Economics, Managerial Economics, and its relevance in business decisions. | Discussion quizzes, assignments, presentations & Case Studies. | 3 Hours | Application-based assignment | CO1 |
| and Principles | Fundamental Principles of Managerial Economics | Fundamental Principles of Managerial Economics - Incremental Principle, Marginal Principle, Opportunity Cost | Discussion, quizzes, assignments, | 5 Hours | | |

| | | Principle, Discounting Principle, Concept of Time Perspective, Equi- Marginal Principle, Utility Analysis, Cardinal Utility and Ordinal Utility. Case Studies. | presentations & Case Studies | | | |
|---|------------------------|--|---|---------|------------------------------|-----|
| Unit 2 Demand and Supply Analysis | Demand Analysis | Theory of Demand, Types of Demand. Determinants of demand, Demand Function, Demand Schedule, Demand curve, Law of Demand, Exceptions to the law of Demand, Shifts in demand curve, Elasticity of Demand and its measurement. Price Elasticity, Income Elasticity, Arc Elasticity. Cross Elasticity and Advertising Elasticity. Uses of Elasticity of Demand for managerial decision making, Demand forecasting-meaning, significance and methods. (Numerical Exercises) Case Studies | Discussion, quizzes, assignments, presentations & Case Studies | 8 Hours | Application-based assignment | CO2 |
| | Supply Analysis | Supply Analysis; Law of Supply, Supply Elasticity; Analysis and its uses for managerial decision making. Price of a Product under demand and supply Studies forces. Case Studies | Discussions, quizzes, assignments, presentations & Case Studies | 2 Hours | | |
| Unit 3 Production and Cost Analysis | Production Analysis | Production concepts & analysis; Production function, Types of production function, Laws of production: Law of diminishing returns, Law of returns to scale. | Discussions, quizzes, assignments, presentations & Case Studies | 4 hours | Application-based assignment | CO3 |

| | Cost & Revenue Analysis | Cost concept and analysis: Cost, Types of costs, Cost output relationship in the short-run. Cost output relationship in the Long-run. Estimation of revenue. Average Revenue, Marginal Revenue. Case Studies | Discussions, quizzes, assignments, presentations & | 4 hours | | |
|------------------------------|--|---|--|---------|--|-----|
| Unit 4 Market | Concept: Perfect Market Structure | Features of Perfect Competition, determination of price under perfect competition. | Discussions, quizzes, assignments, presentations & Case Studies | 4 hours | Application-based assignment | CO4 |
| structures | Concept: Imperfect Market Structure | Imperfect Market Structures, Monopoly: Features, pricing under monopoly, Price Discrimination. | Discussions, quizzes, assignments, presentations & Case Studies | 4 hours | Application-based assignment | |
| Unit 5 Economic Theory | Economic Theory | The Firm in Theory and Practice - Economic Theory of the Firm - The Behavioural Theory of the Firm - Managerial Theories of the Firm - Profit concepts & analysis - Game Theory and Asymmetric Information. Case Studies. | Interactive classroom sessions, discussions, quizzes, assignments | 6 hours | Evaluate economic theories of firm in detail. Do these apply in firms in nowadays? | CO5 |

Text Books:

- 1. Pindyck, Rubinfeld, Mehta. (2021). Micro Economics (7e). Pearson.
- 2. Salvatore, D. (20220. Managerial Economics: Principle and Worldwide Applications, Oxford University Press.

Reference Books:

- 1. Baye, M., & Prince, J. (2022). Managerial economics and business strategy (10th ed.). McGraw-Hill.
- 2. Dwivedi, D.N. (2021) Managerial Economics (7e). Vikas Publication.
- 3. Varshney & Maheshwari, (2022). Managerial Economics. Sultan Chand.

Links: List of NPTEL/MOOCS/SWAYAM/Courses/Video:

- 1. http://nptel.ac.in/courses/110101005/1 ('Introduction to Managerial Economics').
- 2.http://nptel.ac.in/courses/110101005/ ('Theory of Demand').
- 3. http://nptel.ac.in/courses/110101005/38('Product Pricing').

Branch- MBA / First Year- Semester 1 Branch - MBA Subject Code- BMBA0103 Subject Name- Financial Accounting No. of hours- 40

Course Objective-To understand and provide working knowledge of accounting concepts, detailed procedures & documentation involved in financial accounting systems, and the framework of accounting systems.

Course Outcome

| CO1 | Understanding accounting concepts, principles, and terminologies | Understanding (K2) |
|-----|--|--------------------|
| CO2 | Comparing Ind AS and IAS and preparations of journals and ledgers. | Creating (K6) |
| CO3 | Understand and preparing the final account and its application in the business organization. | Creating (K6) |
| CO4 | Applying knowledge gained in financial statements for analysis of statements. | Applying (K3) |
| CO5 | Understand and creation of a Cash Flow Statement. | Creating (K6) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|---------------------|----------------------------|---|---|--------------------------------|-------------------------------------|---------------|
| Unit 1 Meaning and | Introduction of Accounting | Overview of Accounting, Users of Accounting, Accounting Concepts Conventions. | Classroom discussion | 3 Hours | Application-based assignment on | CO1 |
| Scope of Accounting | Accounting Equation. | Book-keeping and Accounting, Principles of Accounting, Basic Accounting terminologies, Accounting Equation. | Classroom discussion Presentation Assignment | 5 Hours | balancing of accounts | 001 |

| | | | Case study | | | |
|------------------------|-------------------|---|---|--|---|-----|
| Unit 2 Mechanics | IAS and AS | International Accounting Principles and Standards; Matching of Indian Accounting Standards with International Accounting Standards. | Classroom discussion, Presentation | 3 Hours | Assignment on comparative study for analysing IFRS and ind AS | CO2 |
| of Accounting | | Double entry system of accounting, journalizing of transactions. Ledger posting and Trial Balance & methods of Trial Balance. | Presentation Videos Case Study | 5 Hours | Tor analysing if its and ind its | CO2 |
| Unit 3 Final Accounts | Final Accounts | Preparation of final accounts, Profit & Loss Account, and Balance Sheet with adjustments. | Classroom discussion, Case study videos. | 10 Hours | Practical based questions to check arithmetical accuracy of accounting. | CO3 |
| Unit 4 Analysis of | | Analysis of financial statement: Common Size Statement; Comparative Balance Sheet. | Presentation Assignment Videos | 4 Hours | Application-based questions to make a comparative study of | CO4 |
| financial statement | Trends | Out Bound Activity Presentation Assignment Case study | 3 Hours | financial statements of selected listed companies of industry. | CO4 | |

| Unit 5 Cash Flow | Cash Flow Statement | Cash Flow Statement: Various cash and non-cash transactions, | Classroom discussion Presentation | 4 Hours | Application-based questions to make a comparative study of cash | CO5 |
|---------------------|--------------------------|---|---|---------|---|-----|
| Statement Statement | Preparation of Cash Flow | The flow of cash, the difference between cash flow and fund flow, preparation of Cash Flow Statement and its analysis. | Presentation Case study videos. | 3 Hours | flow statement of two companies of any industry. | COS |

Text Books:

- 1. Maheshwari S.N & Maheshwari S K (2018). Advanced Accountancy. 11th Edition. Vikas
- 2. Maheshwari S.N & Maheshwari S K (2022). Accounting for Management. 5th Edition. Vikas
- 3. T.S. Grewal's (2019). Double Entry Book Keeping: Financial Accounting .Sultan Chand & Sons Private Limited

Reference Books:

1. Bhattacharya (2022). Essentials of Financial Accounting (based on IFRS). 6th Edition. PHI

Links:

- 1. https://archive.nptel.ac.in/courses/110/101/110101131/
- 2. https://www.hindawi.com/journals/cin/2022/5922614/
- 3. https://www.youtube.com/watch?v=bpsDDNkp1Zw
- 4. https://www.youtube.com/watch?v=Rpa UAciIeU

Course- MBA/First Year - Semester I

| Subject Code- BMBA0104 | L-T-P |
|------------------------|-----------|
| | 3 - 0 - 0 |

Subject Name- Innovation, Entrepreneurship and Design Thinking No. of hours- 40

Course Objective- This course will facilitate the learners to deliver innovative solutions pertinent to the contemporary needs of customers. It would assist to develop an entrepreneurial mindset backed up by innovation and creativity.

| Cours | e Outcomes – Student will be able to | Bloom's Taxonomy |
|-------|---|------------------|
| CO1 | Develop an innovative mindset problem-solving and creating value prospects | Creating (K6) |
| CO2 | Evaluate the value proposition to raise start-ups. | Evaluating (K5) |
| CO3 | Analyze the user needs to reach the right problem. | Analyzing (K4) |
| CO4 | Generate ideas for solving problems and creating prototypes. | Creating (K6) |
| CO5 | Analyze the test results of prototypes and refine their offering as per the user needs. | Analyzing (K4) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|----------------------------|------------|---|---|--------------------------------|--|---------------|
| Unit 1: | Innovation | Innovation, Innovation Management, Innovation ecosystem, Strategic Foresight Renewing innovations | Classroom discussion, videos, Case study | 3 Hours | Select an industry/product | COL |
| Innovation & Creativity | Creativity | Creativity, Creative Culture, Fostering creativity, Creativity vs Innovation. | Classroom discussion, videos, Case study | 3 Hours | and find out the innovative methodology/innovation used. | CO1 |

| Н. 4.2 | Entrepreneurshi entrepreneurship, Types of entrepreneurship, Theories, discussion | | Classroom discussion, videos, Case study | 3 Hours | | | |
|---------------------------------|---|--|---|---------|--|-----|--|
| Unit 2: Entrepreneurs hip | Entrepreneurial Mind-set | Creating Business Models, Value Proposition, Regulatory compliance for starting and managing business, Schemes & Agencies fostering Entrepreneurship. | Classroom discussion, videos, Case study | 3 Hours | Classroom presentation and report of the visited industry. | CO2 | |
| Unit 3: Design Thinking: | Introduction to Design Thinking | Introduction to design thinking, Traditional vs Design thinking History of design thinking, Principles of design thinking, | Classroom discussion, videos, Case study | 3 Hours | Students will be allotted with the project in a group. This project should be based on a | CO3 | |
| Empathy and Define | Empathy & Define | Empathy and Empathy Tools, Problem Statement, Design mindset, Wicked problems | Classroom discussion, videos, Case study | 3 Hours | real-time problem statement. | CO3 | |
| Unit 4: Ideation and | Ideation | Idea Generation, Techniques of idea generation, How Might We & 5 Whys, Metaphor & Mind map | Classroom discussion, videos, Case study | 3 Hours | Ongoing project allotted during 3 rd Module. | CO4 | |
| Prototyping Prototyping | Prototyping | Prototyping & Tools, Refinement, Minimum Viable Prototype | Classroom discussion, videos, Case study | 3 Hours | during 5 Module. | CO4 | |
| Unit 5: Testing | Concept of Testing | Need of TestingTesting of design with people, Testing mindset, Conducting usability test | Classroom discussion, videos, Case study | 3 Hours | Closure of allotted project and presentation of tested prototype / solution. | CO5 | |

| Testing Methods Testing scenarios and methods, Observation and shadowing methods, Validation | uiscussion, | 3 Hours | | |
|---|-------------|---------|--|--|
|---|-------------|---------|--|--|

Text Books:

- 1. Drucker, P.F., Innovation and Entrepreneurship, Oxford
- 2. Khanka S. S. (2023). Creativity and Innovation in Entrepreneurship. Sultan Chand & Sons
- 3. Jauhari V., Bhushan S. Innovation Management. Oxford
- 4. Soni, P. (2020). Design Your Thinking: The Mindsets, Toolsets and Skill Sets for Creative Problem-solving. Penguin

Reference Books:

- 1. Asgary Nader H., Maccari E. A., Entrepreneurship, Innovation and Sustainable Growth: Opportunities & Challenges. Taylor & Francis Ltd
- 2. Martin Roger L., (2009). The Design of Business: Why Design Thinking is the Next Competitive Advantage. Harvard Business School Press

Links:

https://www.youtube.com/watch?v=rLA-vVLNvws

https://www.youtube.com/watch?v=MdNNGfoxrqA

https://www.youtube.com/watch?v=TszOUpuVA38

https://www.youtube.com/watch?v=-ed7hNj8qOY

| | MBA/ MBA IEV – FIRST SEMESTER | | | |
|--|---|-----------------|-----------|------------------------|
| Subject Cod | e BMBA0102 | L T | P | Credit |
| Course Titl | Business Statistics & Quantitative Techniques for managers | 4 0 | 0 | 4 |
| Course obj | ective: Objective of this course is to | Duration: 4 | 10 Hour | S |
| 1 Unde | rstand the different basic concept / fundamentals of business statistics. | | | |
| | rstand the importance of measures of Descriptive statistics and theirimplicat | tion on | | |
| | ss performance. | | | |
| 3 Unde | rstand the concept of Probability and its usage in various businessapplication | ns. | | |
| 4 Unde | rstanding of basic concept of operations research and LPP for better decision | n making. | | |
| 5 Unde | rstand the concept of Transportation and Assignment problems to find optin | num solutions | • | |
| Pre-requis | tes: Basic knowledge of statistics | | | I |
| | Course Contents / Syllabus | | | |
| UNIT-I | Descriptive Analytics | | | 8 Hours |
| *********** | | lo s | | |
| UNIT-II | Predictive Analytics | | Hours | |
| Regression | Analysis: Rank Method & Karl Pearson's Coefficient of Correlation and Pro Analysis: Fitting of a Regression Line and Interpretation of Results, Propetween Regression and Correlation. | | | Coefficients and |
| UNIT-III Probability Theory | | | 8 Hou | |
| Probability: Theory of Probability, Addition and Multiplication Law, Bayes Theorem, Random Variables, Discrete and Continuous | | | | |
| Random Vari | ables, Probability Mass function, Probability Densityfunctions | | | |
| UNIT-IV | Operations Research Introduction & Linear Programming Problem | 81 | Hours | |
| | ition and characteristics of Operations Research, Phases of OR problem approach | h, Models of C | OR, Scor | be and applications of |
| Operations Re | | | | |
| Mathematics | l formulations of LP Models for product-mix problems; graphical and simplex m | ethod of solvir | ig LP nro | blems Duality |

8 Hours

Transportation Problem & Assignment Problem

UNIT-V

Transportation problem: Various methods of finding Initial basic feasible solution-North West CornerMethod, Least Cost Method & VAM Method and MODI Method.

Assignment Problem: Hungarian Algorithm and its applications.

| Course outcon | Course outcome: At the end of course, the student will be able to | | | | |
|---------------|---|------|--|--|--|
| CO 1 | Understand the basic concepts of fundamentals of business statistics and its role in descriptive analytics. | (K2) | | | |
| CO 2 | Apply Correlation and Regression analysis into business problems and their implication on Business performance. | (K3) | | | |

| Course: MBA/First Year-Semester 1 | |
|--|------------------|
| Branch – MBA | |
| Subject Code- BMBA0101 | L-T-P |
| | 3 – 0 - 0 |
| Subject Name- Communication for Managers | No. of hours- 40 |

Course Objective- The objective of this course is to make students understand the techniques and principles of business communication for effective communication; develop and exhibit an understanding and practice of modes of oral and written expression and develop effective listening and comprehension skills. Students, be able to present well in group communication and interviews.

| Course O | itcome: | Bloom's Taxonomy |
|----------|--|--------------------|
| CO1 | Understanding the fundamental concepts of business communication | Understanding (K2) |
| CO2 | Applying forms of oral and written communication pertinent to organizational needs | Applying (K3) |
| CO3 | Applying effective presentation and communication skills to connect with target audience | Applying (K3) |
| CO4 | Applying listening and comprehension skills for improved and free communication. | Applying (K3) |
| CO5 | Creating an impressive CV for job requirements and using contemporary electronic tools and | Creating (K6) |
| | media for effective communication. | |
| | | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/ Lab | CO Mapping |
|------------------------|----------------------------|--|--|--------------------------------|---|------------|
| Unit 1 Introduction | Basics of Communication | Introduction: Types of communication, Role of communication, definition and framework of communication, purpose of communication, characteristics of successful communication, importance of communication in management, communication structure in organization, communication in crisis, barriers to communication. | PPT/Class discussion/ cases/ short clips | 6 Hours | Case-based assignment | CO1 |

| | Oral Communication | Oral communication, principles of successful oral communication, conversation control, reflection and empathy: two sides of effective oral communication, effective listening, non verbal communication, Kinetics-Voice Modulation, Expression. | PPT/discussion/ cases/ short clips | 4 Hours | | |
|---|--|---|---------------------------------------|---------|--|-----|
| Unit 2 Oral Communicat ion and Written communicati on | Basics of Written Communication | Written communication: Principles of effective writing – The 3X3 writing process for business communication: Pre writing – Writing – Revising – Specific writing features – coherence – electronic writing process. | PPT/discussion/cases/short clips | 4 Hours | Writing precise from the editorial of renowned English newspapers. | CO2 |
| Unit 3 Writing and Presentation Skills | Writing Business Letters, emails Memos and understanding of report formats | Business letters and reports: Introduction to business letters – writing routine and persuasive letters – positive and negative messages- writing memos – Report - Types of reports and objectives | PPT/discussion/ cases/ short clips | 5 Hours | Write a persuasive letter to your clients updating them on new addition of premium collection of articles in your store. | CO3 |

| | | of report writing – progress reports, routine reports – Annual reports – format. | | | | |
|---|-------------------------|--|--|---------|--|-----|
| | Presentation Skills | Effective presentation – elements of presentation – designing a presentation. Advanced visual support for business presentation - types of visual aid | PPT/discussion/ cases/ short clips/ Lab practice | 3 Hours | Prepare a presentation on the allotted topics. | |
| Unit 4: Listening and Comprehens ion Skills | Listening skills | Listening skills and comprehension - Basics of listening- Giving and Getting feedback- Strategies of effective listening. | PPT/discussion/ cases/ short clips/ Lab practice | 7 Hours | Application-based assignment | CO4 |
| | Comprehension Skills | Comprehend Main Ideas and Details- Take Notes: Outline Main Ideas and Supporting Details-Distinguish between Facts, Opinion and Inferences-Evaluate What You Hear Follow Oral Directions | PPT/discussion/ cases/ short clips/ Role play/ news comprehension | 5 Hours | Application-based assignment | |

| | Preparing CV | Preparing CV, Group discussions, and interview skills | | 4 Hours | | |
|--|--|---|--|---------|------------------------------|-----|
| Unit 5 CV writing and impact of technology | Technological Advancement on Business Communication | Application of modern communication tools: Internet, e-mails, teleconferencing, video conferencing and webcast. Communication networks | PPT/discussion/ cases/ short clips/ Role play/ news comprehension | 2 Hours | Application-based assignment | CO5 |

Text Books:

1. Locker, K., Mackiewicz, J., Aune J.E., and Kienzler D.(2023), Business Communication, Mc.Graw-Hill Education.

2. Jain, N., Mukherji S. (2020), Effective Business Communication, Mc.Graw-Hill Education.

Reference Books:

Guffey, M. E., & Loewy, D. (2022). Essentials of business communication. Cengage Learning.

Lehman, Dufrene, Sinha, (2016), Business Communication – A South Asian Perspectives, 2nd edition, South-Western Cengage Learning India (P) Ltd.

Links:

https://youtu.be/ZB_StskQtac

https://youtu.be/BpP_tOZAPjg

 $\underline{https://youtu.be/TwZ7LgrPwR0}$

https://youtu.be/860LtRxP3rw

https://youtu.be/eHZdnldGuls

Course: MBA/ First Year – Semester 1
Branch – MBA

Subject Code- BMBA0105

L-T-P
3 – 0 – 0

Subject Name- Legal Aspects of Business

No. of hours - 40

Course Objective- To have basic knowledge of relevant provisions of the respective laws and regulations concerning the diverse areas of business.

| Course (| Outcome | Bloom's Taxonomy |
|----------|---|--------------------|
| CO1 | Understanding of the Law of Contract Act, 1872. | Understanding (K2) |
| CO2 | Develop a basic understanding of the Law of Partnership and Sales and Goods Act, 1930. | Understanding (K2) |
| CO3 | Understanding of provisions of the Companies Act, 2013 concerning incorporation and regulation of business organizations. | Understanding (K2) |
| CO4 | Understanding of provisions of The Negotiable Instruments Act,1881. | Understanding (K2) |
| CO5 | Understanding of provisions of the Consumer Protection Act, 2019 and Cyber Security. | Understanding (K2) |
| | | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|------------------------------------|--------------------|---|---------------------------------------|--------------------------------|---|---------------|
| Unit 1 Law of Contract, 1872 | Law of Contract | Contract-Definition, essentials and types of contracts, definition and essentials of offer, acceptance, consideration; exceptions to the rule, no | PPT/discussion/ cases/ short clips | 8 Hours | Case based analysis and Presentation | CO1 |

| | | consideration, no contract, doctrine of privity of contract, capacity of parties, free consent, quasi contract, performance of contract, termination of contract, remedies for breach of contract. The Indian Partnership Act 1932 | | | | |
|-----------------------------------|------------------------------------|---|---------------------------------------|---------|--------------------------------------|-----|
| Unit 2: Law of Partnership | Law of Partnership Act, 1930 | - Essential elements of Partnership - Rights, Duties, Liabilities of Partners - Dissolution of Partnership Important latest amendments. | PPT/discussion/ cases/ short clips | 4 Hours | Case based analysis and Presentation | CO2 |
| and Sale of Goods Act, 1930 | Sale of Goods Act, 1930 | Goods Sale of Goods Act, 1930: Essentials, sale v/s agreement to sell. Condition and its types, warranty and its type Doctrine of | | 4 Hours | | |
| Unit 3: The | Formation of Company | Essentials, characteristics and kinds of companies, steps in formation of company. Memorandum of Association, Articles of Association, prospectus. | PPT/discussion/ | 4 Hours | - Case based analysis and | CO3 |
| Companies Act, 2013 | About Directors | Directors: appointment, power, duties and liabilities, meeting and resolutions: types of meetings. | cases/ short clips | 2 Hours | Presentation | |
| | About Auditors | Auditor: appointment, rights and liabilities, modes of winding up of a company. Important latest amendments. | | 3 Hours | | |

| Unit 4: The Negotiable Instruments Act,1881 | Basic understanding of Act Specific provisions | Meaning and Definition of Negotiable Instruments: Characteristics, Classification of Negotiable Instruments, Promissory Note v/s Bill of Exchange v/s Cheque. Parties to Notes, bills and cheques. Overview on dishonour. Important latest amendments. | PPT/discussion/ cases/ short clips | 8 Hours | Case based analysis and Presentation | CO4 |
|---|---|---|---------------------------------------|---------|---|-----|
| Unit 5 The Consumer | Consumer Protection Act, 2019 | Definitions - Aims and objectives, Consumer protection councils, Redressal agencies and penalties for violation. Consumer Protection (E Commerce) rule 2020. | PPT/discussion/cases/ short clips | 4 Hours | Case based analysis and Presentation | CO5 |
| Protection Act, 2019 | Cyber Security | Cyber Security Laws – Personal Data Protection Act 2019. Important latest amendments. | cases/ short clips | 3 Hours | rresentation | |

Text Books:

- 1. Nabi ,M.K.(2022). Legal Aspects of Business Text & Cases. Taxmann.
- 2. Pathak, A.(2023) Legal aspects of Business. Tata Mcgraw Hill.

Reference Books:

- 1. Bhandari, C. C. (2021). A Handbook on Corporate and Other Laws (25 ed.). Bestword' Publications Pvt. Ltd
- 2. Kapoor, N. (2020). Elements of Mercantile Law (38 ed.). Sultan Chand & Sons.

Links:

- 1. https://www.indiacode.nic.in/handle/123456789/2187?locale=en
- 2. https://legislative.gov.in/sites/default/files/A1872-09.pdf
- 3. https://www.indiacode.nic.in/handle/123456789/2390?locale=en
- 4. https://legislative.gov.in/sites/default/files/A1930-3_0.pdf

| Semester: I | |
|---|---------------|
| Branch – MBA | |
| Subject Code- BMBA0151 | L - T - P |
| | 0 - 0 - 4 |
| Subject Name- Enhancing English Communication | No. of hours- |
| | 48 |

Course Objectives:

- To improve proficiency in the English language to at least Intermediate level (B1/B2) of CEFR
- To motivate the students to improve verbal communication skills for the workplace.
- To train for career enhancement.

Course Outcome:

After the completion of the course, the students will be able to

- **CO1** Improve proficiency in English.
- CO2 Demonstrate improved verbal communication skills for the workplace.
- CO3 Participate in the placement process with confidence.

| Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|--------------------------|--|--|--------------------------------|--|------------|
| Interactions Level 1: | Greet and take leave of people. Introducing oneself and others Conversations in different situations Telephone conversations Outcome: Students will know how to meet, greet, and strike a conversation. | Includes audio-visual learning of situational interactions. | 2 | Incorporate audio – video. Role – play (record) | CO1 |
| | Networking and Icebreaker Activities Objective: To foster networking skills and create a comfortable environment through interactive icebreaker activities | Collaborative exercises and challenges to facilitate learning. | 2 | Gamification | CO2 |

| | Outcome: Participants will engage in meaningful conversations, build connections, and create a positive networking atmosphere | | | | |
|---|---|--|---|---|-----|
| | Play Acting Objective: To develop communication skills by engaging in spontaneous conversations and role-playing in different situations Outcome: Participants will demonstrate effective communication, active listening, and adaptability in various scenarios | Includes performative use of communication skills through role playing. | 6 | Stage performance (record) | CO2 |
| Interactions Level 2: Introducing the vocabulary and sentence structures of polite conversation | Vocabulary Building Objective: To emphasize the importance of courteous words and tone while communicating. Outcome: Students will use better vocabulary and manners in conversations | Audio-visual aid for vocabulary building and understanding of sentence structure. | 4 | Through audio-video clips | CO1 |
| | Presentations (Individual/Group) on topics of choice Objective: To deliver a clear and engaging presentation. Outcome: Improved presentation skills and effective communication. | Podcast-based learning covering varied storytelling and informative narratives. | 6 | Group activity utilizing podcast type recording | CO2 |
| | Group Discussion Objective: To develop effective communication, listening, and critical thinking skills through engaging in group discussions Outcome: Participants will actively contribute to discussions, express their thoughts coherently, and consider different perspectives | Group activity to foster skills of persuasion, and discussion. | 6 | Group activity | CO3 |

| Debates | | | | |
|--|--|-------------|---|-----|
| Objective: To improve per critical thinking, and argunthrough engaging in forma Outcome: Participants will viewpoints, construct logic engage in respectful debate | nentation skills I debates articulate their ral arguments, and Video-clip-based learning followed by practice. | by 6 | Video clips of great debates to be shared first. | CO2 |
| Objective: To observe var speaking – pronunciation, pitch and pauses in various Outcome: Participants will articulation of various sour full range of expression in | ious aspects of tone, intonation, s movie clips shows to be observ and discussed. understand the same as the same and the same as the sam | nd red 4 | Display movie clip from montage of movies like My Fair Lady, English Vinglish. | CO1 |
| Objective: To enhance sponguick decision-making, and communication skills throus speaking exercises Outcome: Participants will engaging speeches on give limited time frame | d effective ugh impromptu Situation-based speaking challenge deliver coherent and | 4 | Trainer to share tips on how to think on one's feet. JAM sessions (to be recorded) | CO2 |
| Objective: To enable the sidentify their professional weaknesses. Outcome: The students will the skills which they lag in | strengths and Self-reflection followed by discussion | | Sharing achievements and awards | CO3 |
| Mock Job Interviews | Mock interview simulated sessions | 6 | Simulated exercise | CO3 |

| Objectives: To improve interview skills, communication, and self-presentation in a simulated job interview setting | | |
|--|--|--|
| Outcome: Participants will demonstrate confidence, effective communication, and interview techniques necessary for successful job interviews | | |

Suggested Readings:

- 1. Rizvi, M. Ashraf. Resumes and Interviews: The Art of Winning. Tata McGraw Hill. New Delhi. 2008
- 2. Lesikar and Flatley. Basic Business Communication: Skills for Empowering the Internet Generation. 10th Edition. Tata McGraw-Hill.2005.
- 3. McGrath, E. H. and S. J. Basic Managerial Skills for All. Ninth Edition. PHI Learning Pvt. Ltd. New Delhi. 2012.
- 4. Thill, J. V. & Bovee, G. L. (1993). Excellence in Business Communication. McGraw Hill, New York.
- 5. Bowman, J.P. & Branchaw, P.P. (1987). Business Communications: From Process to Product. Dryden Press, Chicago.
- 6. Guffey M. E, Loewy D. Essentials of Business Communication. Cengage Learning, 2018
- 7. Floyd K., Cardon P. W Business and Professional Communication. McGraw Hill Education, 2019

Free Apps to Improve English:

- 1. Memrise https://www.memrise.com
- 2. Open Language https://open-language.en.uptodown.com
- 3. Duolingo https://englishtest.duolingo.com/applicants
- 4. Rosetta Stone https://www.rosettastone.com/product/mobile-apps/
- 5. FluentU https://www.rosettastone.com/product/mobile-apps/

| Course- MBA/First Year – Semester 1 | |
|---|------------------|
| Subject Code- | L-T-P |
| | 0-0-4 |
| Subject Name- Industry Orientation and Insights | No. of hours- 30 |

Objective: To orient students for understanding the structure and real time working of the industry and thereby making them industry ready to address global challenges and ethical leadership.

To acquaint the students with:

- Different sectors of Industry
- Economic analysis
- Financial analysis
- Marketing analysis
- Human Resource Analysis
- Job opportunities in various sectors
- Skills required in various sectors
- Updation with the latest developments in the industries

Pedagogy: The subject will be undertaken in a workshop mode to give a practical outlook through student driven presentations, discussions and industrial visit.

Course Outcome:

The students will

| CO1: | Gain an in-depth knowledge about the various sectors of the industry, | Remembering, K1 |
|------|---|-------------------|
| CO2: | Able to understand real-time scenario of the business environment. | Understanding, K2 |
| CO3: | Developing a critical and analytical mindset. | Analysis, K4 |

| Course: MBA / First year – Semester 2 | |
|--|------------------|
| Branch - MBA | |
| Subject Code- BMBA0204 | L - T - P |
| | 3-0-0 |
| Subject Name- Introduction to Business Analytics | No. of hours- 40 |

Course Objective- The objective of this course is to teach students about various applications of business analytics so that they would be able to formulate and solve business problems. The course also aims to develop an understanding in students about the business analytics processes so that they become capable of gathering, analyzing, and extracting information from business data using various tools and techniques.

Course Outcome:

| CO1 | Understand the basic concepts of Business Analytics. | Understanding (K2) |
|-----|--|--------------------|
| CO2 | Applying techniques of data cleaning for analysis and visualization. | Applying (K3) |
| CO3 | Analysing data using various descriptive analytics methods. | Analysing (K4) |
| CO4 | Apply advanced data analytics methods for business decision-making. | Applying (K3) |
| CO5 | Analysing time series data for forecasting. | Analysing (K4) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping | |
|---|------------------------------------|--|--|--------------------------------|---|-------------------------------|--|
| | Business Analytics: Overview | Business Analytics - Terminologies, Process, Importance, Relationship with Organisational Decision Making, Applications of Business Analytics | Classroom discussion, videos, Case study, MS Excel | 3 Hours | ABC Enterprises wants to expand its business into new product category. But it is not certain which product line to start and which initial regional markets to cater. Suggest as a business analytics how would you deploy business analytics concepts for achieving | its business into new product | |
| Unit 1: Introduction to Business Analytics | Types of Business Analytics | Descriptive, Predictive, and Prescriptive Modelling | Classroom discussion, videos, Case study, MS Excel | 3 Hours | | CO1 | |
| | Business analytics tools | Introduction to various tools such as R, Python, SPSS etc. and their salient features. | Classroom discussion, videos, Case study | 3 Hours | the objective. | | |

| Unit 2: Data Preparation and Visualization | Preparing data | Getting data into Excel, editing data, data cleaning in Excel, functions, conditional formatting, pivot tables | Classroom discussion, videos, Case study, MS Excel | 3 Hours | A dataset is given which contains: 1. Many duplicate entries, 2. Requires removal of trailing spaces 3. Proper column and row | |
|--|---|--|--|---------|--|-----|
| | Data Visualisation using MS Excel | Charts types and uses in Excel, Data dashboards, Heat maps | Classroom discussion, videos, Case study, MS Excel | 4 Hours | alignment is needed 4. Needs to highlight cells which come under selected criteria 5. Need to develop an interactive table. Analyse the data and take necessary actions. | CO2 |
| Unit 3: Descriptive | Descriptive statistics | Concept of measures of location – mean, median, mode. Measures of variability – Range, Variance, Standard deviation, and Coefficient of variation, | Classroom discussion, videos, Case study, MS Excel | 4 Hours | Assignment on descriptive | CO3 |
| Analytics | Descriptive analytics using Excel | Ascertaining mean, median, mode, variance, standard deviation, correlation coefficient, etc using Excel. | Classroom discussion, videos, Case study, MS Excel | 4 Hours | statistics. | |
| Unit 4: Predictive | Linear regression, multiple regression | Simple linear regression model, least squares method, assessing the fit of the simple linear regression model | Classroom discussion, videos, Case study, MS Excel | 4 Hours | Assignment on linear and multiple | CO4 |
| and prescriptive analytics | Data mining | Data mining techniques, the concept of supervised and unsupervised learning | Classroom discussion, videos, Case study, MS Excel | 4 Hours | regression. | CO4 |
| Unit 5: Time series Forecasting | Concept of time series forecasting | Basic concepts of trends, seasonality and cyclicity, identifying trends, seasonality and cyclicity using graphs. | Classroom discussion, videos, Case study, MS Excel | 4 Hours | Assignment on time series forecasting | CO5 |

| | 4 Hours | | Concept of auto-regression and auto-correlations, concept of AR, MA and ARIMA models. | Forecasting models | |
|--|---------|--|---|--------------------|--|
|--|---------|--|---|--------------------|--|

Text Books:

- 1. Camm, J. D., Cochran, J. J., Fry, M. J., Ohlmann, J. W., & Anderson, D. R. (2016). Essentials of business analytics. Cengage Learning.
- 2. Kumar, U Dinesh (2022), Business Analytics. Wiley

Reference Books:

- 1. Albright, S. C., & Winston, W. L. (2014). Business analytics: Data analysis & decision making. Cengage Learning.
- 2. Kumar, U. D. (2017). Business analytics: The science of data-driven decision making. Wiley.
- 3. Duan, L., & Xiong, Y. (2015). Big data analytics and business analytics. Journal of Management Analytics, 2(1), 1-21.

Links:

- 1. https://www.youtube.com/watch?v= Dcmk9mEP9s
- 2. https://www.youtube.com/watch?v=diaZdX1s5L4
- 3. https://www.youtube.com/watch?v=XqnJDqXjG48
- 4. https://online.hbs.edu/blog/post/importance-of-business-analytics
- 5. https://www.dbta.com/Categories/Business-Intelligence-and-Analytics-327.aspx

| | MBA/ First Year - Semester 2 | |
|-----------|---|--|
| Branch – | MBA | |
| Subject C | ode - BMBA0205 | L - T - P |
| | | 3-0-0 |
| Subject N | ame - Marketing Management | No. of hours- 40 |
| | | |
| Course O | bjective - The objective of this course is to make students understand the fundamentals of n | narketing management and its related concepts. |
| Course O | utcome – | |
| CO1 | Understand basic marketing concepts and terminologies. | Understanding (K2) |
| CO2 | Analysing consumer behaviour in order to offer suitable products. | Analysing (K4) |
| CO3 | Developing effective marketing strategies and plans. | Creating (K6) |
| CO4 | Analysing the marketing mix strategies for taking informed marketing decisions. | Analysing (K4) |
| CO5 | Establishing efficient CRM for business sustainability with the use of technology. | Creating (K6) |
| Course Co | ontent | |
| | Lecture | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|---|---------------------------|--|-----------------------|--------------------------------|----------------------------------|------------|
| Unit 1 Introduction to Marketing Management | Introduction of marketing | of Marketing, Functions of Marketing, Marketing Orientations | videos, Case | 3 Hours | Case Based Assignment | CO1 |
| g | Marketing Environment | Introduction, Environmental Scanning, Analyzing the Organization's Micro | Classroom discussion, | 4 Hours | | |

| | | Environment, Company's Macro Environment, Marketing Planning and Implementation. Introduction, Characteristics, | videos, Case study | | | |
|--|--------------------------------|--|---|---------|---|-----|
| Unit 2 | Consumer Buying Behavior | Factors affecting Consumer Behaviour, Types of Buying Decision Behaviour, Consumer Buying Decision Process | discussion, videos, Case study | 2 Hours | | |
| Understanding Consumer Behavior | Buyer Behaviour Models | Buyer Behaviour Models, Business Buyer Behaviour: Introduction, Characteristics of Business Markets, Differences between Consumer and Business Buyer Behaviour, Buying Roles in Industrial Marketing | Classroom discussion, videos, Case study | 3 Hours | Case Based Assignment | CO2 |
| Unit 3 Segmentation, Targeting and Positioning | Market Segmentation | Introduction, Concept of Market Segmentation, Requisites of Effective Market Segmentation, The Process of Market Segmentation, Bases for Segmenting Consumer Markets, | Classroom discussion, videos, Case study | 3 Hours | Creating a market plan for the given product with special | CO3 |
| | Targeting and positioning | Targeting- Meaning, Target market strategies, Market Positioning- Meaning, Positioning Strategies, Value Proposition, Differentiation- Meaning, Strategies | Classroom discussion, videos, Case study | 4 Hours | focus on segmentation. | CO3 |

| | Product Management | Introduction, Product Mix Strategies, New Product Development Process, Adoption Process, Diffusion of Innovation, Product Life Cycle (PLC) | Classroom discussion, videos, Case based | 3 Hours | | |
|---------------------------------------|----------------------------|--|--|---------|---|-----|
| Unit 4 Marketing Mix Strategies | Pricing Management | Introduction, Factors Affecting Price Decisions, Pricing Process, Pricing Strategies | Classroom discussion, videos, Case based | 3 Hours | Identify the techniques of sales promotion strategies any two companies of the selected industry. | CO4 |
| | Distribution Management | Introduction, Channel Management Strategies, Introduction to Logistics Management, Retailing and Wholesaling-Meaning, Types, Multi-Channel Marketing | Classroom discussion, videos, Case- based | 4 Hours | | |
| | Promotion Management | Introduction, Integrated Marketing Communications (IMC), Promotion Mix, Advertising Budget | Classroom discussion, videos, Case- based | 4 Hours | | |
| Unit 5 Recent Trends in Marketing | Recent Trends in Marketing | Recent Trends in Marketing- Rural Marketing, Digital and Mobile Marketing, | Classroom discussion, videos, Case- based | 4 Hours | Case-based Assignment | CO5 |

| Relationship Marketing tem (MKIS) Classroom discussion, videos, Case- based 4 Hours |
|---|
|---|

Text Books:

- 1. Kotler, P., & Keller, K. (2021). Marketing Management (15th global edition). Pearson Education Limited.
- 2. Kotler, P., Keller, K. L., Ang, S. H., Tan, C. T., & Leong, S. M. (2018). Marketing management: an Asian perspective. London: Pearson.

Reference Books:

- 1. Kotler, P., & Armstrong, G. (2016). *Principles of marketing* (16th Edition). Pearson Education Limited.
- 2. Callie Daum, (2020). Marketing Management Essentials You Always Wanted To Know (Self-Learning Management Series), Vibrant Publishers, .
- 3. Saxena, R. (2019). Marketing Management (6th Edition), McGraw Hill Education (India) Private Limited.

Link

- 1. https://study.com/academy/lesson/environmental-scanning-in-marketing-definition-examples-methods
- 2. https://www.investopedia.com/terms/s/swot.asp
- 3. https://corporatefinanceinstitute.com/resources/knowledge/strategy/market-planning/
- 4. https://www.primeone.global/build-marketing-mix-for-your-business/
- 5. https://www.managementstudyguide.com/integrated-marketing-communications.htm

| Course- MBA/ First Year – Semester 2 | |
|--|------------------|
| Branch - MBA | |
| Subject Code - BMBA0203 | L - T - P |
| | 3 – 0 – 0 |
| Subject Name- Human Capital Management | No. of hours- 40 |

Course Objective - The objective of this course is to make students understand the fundamentals of Human Capital Management. To make students explore the role of training and development programmes in Human Resource Development. Understand the impact that HCM has on company performance and corporate identity. Identify common HCM practices and issues that impact stakeholders.

| Course | e Outcome – | Bloom Taxonomy |
|--------|---|--------------------|
| CO1 | Understanding the concept and evolution of Human Capital Management. | Understanding (K2) |
| CO2 | Analyze and forecast the need for Human Resource Planning. | Analyzing (K4) |
| CO3 | Implementing well-structured recruitment and selection process to ensure valuable talent acquisition | Applying(K3) |
| CO4 | Applying training and development methods for enhancing performance of employees to achieve organization objectives | Applying(K3) |
| CO5 | Develop the compensation structure of employees and being aware of recent facets of HCM. | Creating (K6) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|---|--|--|--|--------------------------------|----------------------------------|---------------|
| Unit 1: Concept of Human Capital | Introduction of Human Capital | canital practical implications | Classroom discussion, videos, Case study | 4 Hours | Case-based Assignment | CO1 |
| Management | Essentials of Human Capital Management | Human-capital advantage and resource-based strategy. Transition of HRM to HCM, | Classroom discussion, videos, Case study | 4 Hours | | |

| | | Difference, Scope and Functional Areas of HRM Case study. | | | | |
|---|---|---|---|---------|--|-----|
| Unit 2: Workforce | Workforce Planning | Linking Organizational Strategy to Human Resource Planning, Matching Labor Demand and Supply | | 4 Hours | Develop a matrix for | |
| Planning and Job Design | Job Analysis | Job Analysis ,Process, Methods of Jo analysis, The Multifaceted Nature of Job Analysis Job Design Job Enrichment ,Jo evaluatio | Classroom discussion, videos, Case study | 4 Hours | human resource demand and supply scenario in selected industry. | CO2 |
| Unit 3: Recruiting and | Recruiting | Recruiting Goals ,Employment Branding, Recruiting Sources, Online Recruiting, Effective Recruiting ,Role of AI in Recruitment | Classroom discussion, videos, Case study | 4 Hours | Prepare a report of recruitment and selection process of designated company | CO3 |
| Selecting and | Selecting | Selection, The Selection Process, Selection tests and Interview, Assessment Centres, Selection from a Global Perspective, employee on-boarding and placement | Classroom discussion, videos, Role play, Case study | 4 Hours | | |
| Unit 4: Developing Employees and Managing Performance | Employee Training and Development | Determining Training Needs, Training Methods, Employee Development, Employee Development Methods, Addressing skill Gaps, Evaluating Training and Development Effectiveness, Cross-Cultural Training | Classroom discussion, videos, case study | 4 Hours | Create a Training module for supervising & middle level managers for designated company | CO4 |

| | Performance Management | Concept of Performance Management, Potential Appraisal, Performance management system, The Appraisal Process, Appraisal Methods, Appraisal Errors, Creating Effective Performance Management Systems | Classroom discussion, videos, Case-based | 4 Hours | | |
|---|---|--|---|---------|--|-----|
| Unit 5: Compensation ,Industrial Relations and | Compensation Administration and Overview of IR | 1 / | Classroom discussion, videos, case study | 4 Hours | Prepare a CTC structure for a proposed company including essential | CO5 |
| Emerging Facets of HCM | Emerging Facets of HCM | HR Scorecard, Gamification of HR, Digital Workplace, employee experience, Employee wellbeing, Emerging trends and Challenges in HCM. | Experiential exercise, discussion, Classroom Discussion | 4 Hours | elements of compensation | |

Text Books:

- 1. Bratton, J., Gold, J., Bratton, A., & Steele, L. (2021). Human resource management. Bloomsbury Publishing.
- 2. Wong, W., Anderson, V., & Bond, H. (2019). Human capital management standards: A complete guide. Kogan Page Publishers.

Reference Books:

- 1. Stone, R. J., Cox, A., & Gavin, M. (2020). Human resource management. John Wiley & Sons.
- 2. Widarni, E. L., & Bawono, S. (2020). The Basic of Human Resource Management Book 1. Book Rix.

- 1. https://www.ebooks.com/en-us/book/295005/human-capital-management/angela-baron/
- 2. Human Capital Management Course | ESG | CFI (corporatefinanceinstitute.com)
- **3.** researchgate.net/profile/Stephen-Wood8/publication/229657494_Human_Resource_Management_and_Performance/links/5dc3e320a6fdcc2d2ff7ec3b/Human-Resource-Management-and-Performance.pdf
- 4. Human Capital Management for Beginners | What is Human Capital Management | HCM Explained YouTube

| Course: MBA/First Year – Semester 2 | |
|-------------------------------------|------------------|
| Branch – MBA | |
| Subject Code- BMBA0202 | L - T - P |
| | 3 – 0 – 0 |
| Subject Name- Corporate Finance | No. of hours- 40 |
| | |

Course Objective- The subject aims at developing analytical skills through correlating capital project evaluation tools and procedures. It aids in developing abilities in interpreting company information and applying financial theory to financial decisions.

| Course C | Outcome – At the end of the course, the student will be able to: | Bloom's Taxonomy |
|----------|--|--------------------|
| | | |
| CO1 | Understand the basic theory, concepts, and practice of Corporate Finance. | Understanding (K2) |
| CO2 | Enable students to analyze the Financial Sources & their cost of capital. | Analyzing (K4) |
| CO3 | Evaluate financial forecasts to estimate long-term financing needs and projects. | Evaluating (K5) |
| CO4 | Analyze the concept of dividends and its theories. | Analyzing (K4) |
| CO5 | Evaluating Mergers and Acquisitions proposals and analyzing economic value. | Evaluating (K5) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignme nt/Lab | CO Mapping |
|--------------------------------|-----------------------------------|--|----------------------|--------------------------------|---|---------------|
| Unit-1 Corporate Finance | Basics of Corporate Finance | Finance & its scope ,Sources of Finance, Financial decisions, Functions of Finance Manager in the Modern Age | Basics Discussion | 2 Hours | Excel Based Assignment on Time Value of Money | CO1 |

| | Time Value of Money | Present Value, Future Value of Cash Flows, Cases on TVM | Practical Questions | 2 Hours | | |
|----------------------------------|---------------------------|---|--|---------|--|-----|
| | Agency Problems | Conflicts Between Shareholder Value, Maximization and Society, The Agency Problem and Corporate Governance, Valuation ratios & Leverage | Current corporate Cases Discussion on Agency Problems | 2 Hours | | |
| Unit- 2 | Cost of Capital | Concept of opportunity Cost, Cost of Debenture, Preference and Equity capital, Composite Cost of Capital | Hands-on Experience with Excel | 5 Hours | Practical Question on | |
| Financing Decision | Capital Structure | Concept, Determinants, Approaches of Capital Structure: Net Income (NI), Net Operating Income (NOI), Traditional and M.M. hypothesis - without taxes and with taxes | Discussion & Practical Questions on the Capital Structure of companies | 5 Hours | Optimum Capital structure of Companies | CO2 |
| Unit-3 Investment Decision | Forecasting Cash Flows | Free Cash Flows, Long-Term Financial Planning, Forecasting Income statement, Forecasting Balance sheet, Forecasting Cash Flow Statement | Discussion, Hands-on Experience on Excel | 4 Hours | Assignment on Practical Cases on Forecasting of Financial Statements | CO3 |
| Decision | Projects Appraisal | Capital Budgeting techniques, Corporate Cases | Discussion, Hands-on Experience on Excel, | 6 Hours | or Capital Budgeting Decisions | |

| | | | Numerical Cases | | | |
|---------------------------------|--------------------------|--|---|---|---|-----|
| Unit-4 Dividend Decision | Dividend Policy | Factors affecting Dividend Policy, Forms of Dividends Types of Dividend Policies | Flipped Teaching | 3 Hours | Assignment on Dividend Announcement Dates and effect on | CO4 |
| Decision | Dividend Models | Walter and Gordon Model, Miller- Modigliani (MM) Hypothesis. | Numerical Problems | 4 Hours | MV of shares | |
| | Mergers and Acquisitions | Business Alliances, Reasons of Mergers and Acquisition, Takeover, Demergers | Group Discussion | 3 Hours | | |
| Unit-5 Business Alliances | Valuation of Mergers | Synergy Valuation, Sensitivity Analysis, Economic value analysis | Hands-on Experience on Excel and Corporate Cases on EVA | Experience on Excel and Corporate Cases on EVA Analysis | 1 0 | CO5 |

Text Books:

- 1. Khan, M. Y., Jain, P. K., Khan, M. Y., & Jain, P. K. (2018). Financial management. Tata McGraw-Hill.
- 2. Peiris, M. S., Dewasiri, N. J., & Banda, Y. W. (2020). Book review: IM Pandey (Ed.), Financial Management.
- 3. Chandra, P. (2017). Fundamentals of financial management. McGraw Hill Education.

Reference Books:

- 1. Kishore, R. M. (2009). Financial Management: Comprehensive Text Book with Case Studies. Taxmann.
- 2. Van Horne, J. C., & Wachowicz, J. M. (2001). Fundamentals of financial management. Pearson Educación.
- 3. Damodaran, A. (2007). Strategic risk-taking: a framework for risk management. Pearson Prentice Hall.

- 1. https://corporatefinanceinstitute.com/
- 2. https://corporatefinanceinstitute.com/resources/management/strategic-financial-management/
- 3. https://studycorgi.com/strategic-financial-management/
- 4. https://www.upgrad.com/blog/aboutstrategic-financial-management

Course: MBA/First Year - Semester 2
Branch - MBA

Subject Code-BMBA02026

L - T - P
3 - 0 - 0

No. of hours- 40

Course Objective- To understand the fundamental concepts of operations and supply chain management so that students could design solutions for various problems faced by operations managers.

| Cours | Course outcome- | | | | | |
|-------|---|----------------|--|--|--|--|
| CO1 | CO1 Understand the concepts of operations management and productivity. Understanding (K2) | | | | | |
| CO2 | Apply the concepts of operations management in service as well as manufacturing firms. | Applying (K3) | | | | |
| CO3 | Apply material and inventory management concepts in a manufacturing organization. | Applying (K3) | | | | |
| CO4 | Understand and analyze challenges in managing the supply chain. | Analyzing (K4) | | | | |
| CO5 | Apply the total quality management concept to produce good quality products and services at competitive prices. | Applying (K3) | | | | |

Course Content

Subject Name-Operations and Supply Chain Management

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|-----------------------------------|---|--|--|--------------------------------|-------------------------------------|---------------|
| | Introduction to Operations Management | Introduction, meaning, nature and scope of production and operations management. Difference between production and operations management. | Discussion Case-based Video Discussion Storytelling MS Excel | 4 Hours | Case-based assignment | |
| Unit 1: Production Concepts | Productivity Measurement | Productivity, factors affecting productivity and productivity measurement. Work study— Method study and work measurement. Production Technology— Types of manufacturing processes. Plant location and types of plant layout. | Case-based Video Discussion | 4 Hours | Case-based assignment | CO1 |

| Unit 2: | Services Scenario in India | Services scenario in India, difference between product and service, characteristics of services, classification of services, product and service design, factors affecting service design, | Discussion Case-based Video Discussion Storytelling MS Excel | 4 Hours | Analyze the role of the services industry in the Indian economy. | CO2 |
|---------------------------------------|---------------------------------------|--|---|---------|--|-----|
| Operations Concepts | Service Designing | service designing process, service blueprinting, service capacity planning. Dimensions of quality in services, understanding service quality gap, measuring service quality using SERVQUAL model. Case Studies | Discussion Case-based Video Discussion Storytelling MS Excel | 4 Hours | Apply and analyze the SERVQUAL model in the healthcare industry in India. | |
| Unit 3: Material and | Production Planning and Control | Types of production planning, process of production planning and control (PPC) – routing, scheduling and loading. Master production schedule, aggregate production planning. | Discussion Case-based Video-based Discussion Storytelling | 4 Hours | Analyze the production planning and control techniques of automobile companies in India. | |
| Inventory management | Inventory Control Techniques | Types of inventories, inventory control techniques- EOQ, ABC, VED and HML (Simple numerical problems on Inventory control techniques). Just-intime (JIT) and KANBAN. Case Studies | Discussion Case-based Video-based Discussion Storytelling | 4 Hours | | CO3 |
| Unit 4: Supply Chain Management | Supply Chain Drivers | Overview of supply chain management, conceptual model of SCM, supply chain drivers, measuring supply chain performance, core and reverse supply chain, global supply chain, inbound and outbound logistics | Discussion Case-based Video-based Discussion Storytelling | 4 Hours | Discuss the supply chain challenges faced by Amazon and Flipkart in India. | CO4 |
| | Role of Information | Bullwhip effect in SCM, push and pull systems, lean manufacturing, agile | Discussion Case-based | 4 Hours | | |

| | Technology in Supply Chain Management | manufacturing, role of IT in SCM. Demand forecasting in supply chain— Simple moving average method, weighted moving average method, linear regression and exponential smoothing method. | | | | |
|-----------------------------|---|---|---|---------|-----------------------|-----|
| Unit 5: | Introduction to Total Quality Management | Concept of TQM, Deming's 14 principles, Juran's quality triology, PDCA cycle, KAIZEN, quality circles, 7QC tools and its 7 new management tools, | Discussion Case-based Video-based Discussion Storytelling | 4 Hours | | |
| Total Quality Management | International Standard Organization | ISO 9000-2000 clauses, Six Sigma, Total Productive Maintenance (TPM), 5S. Case Studies | Discussion Case-based Video-based Discussion Storytelling | 4 Hours | Case-based assignment | CO5 |

Text Books:

- 1. William J Stevenson (2022). Operations Management, McGraw Hill
- 2. Jay Heizer and Barry Render(2017). Operations Management, Pearson India

Reference Books:

- 1. Chary, S.N. (2019). Production and Operations Management, Tata McGraw Hill
- 2. Charantimath, P.M (2017). Total Quality Management. Pearson Education,
- 3. Bedi, Kanishka (2017). Production & Operations Management. Oxford University Press, 3rd Edition

- 1. https://mitraweb.in/blogs/the-causes-and-solutions-for-low-agricultural-productivity-in-india/
- 2. https://www.ibef.org/industry/services#:~:text=The%20services%20sector%20grew%20at,grow%20at%209.1%25%20in%20FY23.
- 3. https://www.clear.in/s/inventory-control
- 4. https://www.siemens.com/global/en/products/services/digital-enterprise-services/analytics-artificial-intelligence-services/trusted-traceability.html?gclid=CjwKCAjw-vmkBhBMEiwAlrMeF0AyWdTqKx9YkHF0viDxrg9Ok6c59255loZ-MjNrY10gK xFbp1ZhoCUwcQAvD BwE&acz=1
- 5. https://www.researchgate.net/publication/312054032 TOTAL QUALITY MANAGEMENT

| Course: MBA/ First Year - Semester 2 | |
|---|------------------|
| Branch - MBA | |
| Subject Code- BMBA0201 | L - T - P |
| | 4 - 0 - 0 |
| Subject Name- Business Research Methods | No. of hours- 40 |
| | |

Course Objective- The main objective of this course is to introduce the basic concepts in research methodology in social science. This course addresses the issues inherent in selecting a research problem and discuss the techniques and tools to be employed in completing a research project. This will also enable the students to prepare report writing and framing Research proposals.

Course Outcomes:

| COs | Course Outcomes | Bloom's taxonomy |
|-----|---|--------------------|
| CO1 | Understand the concept & fundamentals of research. | Understanding (K2) |
| CO2 | Applying the appropriate research designs for the identified problem. | Creating (K6) |
| CO3 | Apply scaling & measurement techniques for collection of data. | Applying (K3) |
| CO4 | Analyze different types of Sampling Techniques. | Analyzing (K4) |
| CO5 | Evaluate data analysis tools for hypothesis testing using parametric and non-parametric tests | Evaluate (K5) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|--|---|--|---|--------------------------------|-------------------------------------|---------------|
| Unit 1: Introduction to Research | Research, Scientific Method & Functional area of Business | Research: – Definition, Meaning, Importance types and Qualities of Research; Research applications in functional areas of Business, Emerging trends in Business research. Scientific Method. | Interactive classroom sessions, discussions, quizzes, assignments | 4 hours | Case based Assignment | CO1 |

| | | Steps in Research Process Concept of Scientific Enquiry: – Formulation of Research Problem – Management Question – research Question – Investigation Question Research Proposal – Elements of a Research Proposal, drafting a Research Proposal, evaluating a research proposal | Interactive classroom sessions, discussions, quizzes, assignments | 4 hours | | |
|-------------------------------------|-------------------------------------|--|---|---------|---|-----|
| | Concept of Research Design | Research design: Concept, Features of a good research design, Use of a good research design | Interactive classroom sessions, discussions, quizzes, assignments | 2 hours | | |
| Unit 2: Research Design | Types of Research Design | Exploratory Research Design: Concept, Types: Qualitative techniques — Projective Techniques, Depth Interview, Experience Survey, Focus Groups, Observation. Descriptive Research Designs: Concept, types and uses. Concept of Cross-sectional and Longitudinal Research Experimental Design: Concept of Cause, Causal relationships, Concept of Independent & Dependent variables, | Interactive classroom sessions, discussions, quizzes, assignments | 6 hours | Case Study based Group Discussion | CO2 |
| Unit 3: Scaling & Measurement | Concept & Need of Measurement | Scaling & measurement techniques: Concept of Measurement: Need of Measurement; Concept of Scale | Interactive classroom sessions, discussions, quizzes, assignments | 2 hours | Case study-based Analysis: Measurement and scaling techniques | СОЗ |

| | Designing Questionnaire | Designing Questionnaire, Problems in measurement in management research – Validity and Reliability. | Interactive classroom sessions, discussions, quizzes, assignments | 2 hours | | |
|---------------------|----------------------------|--|---|---------|--|-----|
| | Levels of measurement | Levels of measurement – Nominal, Ordinal, Interval, Ratio. Attitude Scaling Techniques: | Interactive classroom sessions, discussions, quizzes, assignments | 2 hours | | |
| | Scale Development | Development of Scale – Rating Scales viz. Likert Scales, Semantic Differential Scales, Constant Sum Scales, Graphic Rating Scales – Ranking Scales – Paired comparison & Forced Ranking – Concept and Application. | Interactive classroom sessions, discussions, quizzes, assignments | 2 hours | | |
| | Basics of Sampling | Sampling: Concepts of Statistical Population, Sample, Sampling Frame, Sampling Error, Sample Size, Non-Response. Characteristics of a good sample. Size | Interactive classroom sessions, discussions, quizzes, assignments | 3 hours | | |
| Unit 4: Sampling | Sampling Techniques | Probability Sampling- Simple Random Sample, Systematic Sample, Stratified Random Sample & Multi-stage sampling. Non-Probability Sampling, Determining size of the sample, Practical considerations in sampling and sample size | Interactive classroom sessions, discussions, quizzes, assignments | 3 hours | | CO4 |
| Unit 5: | Data Analysis | Data Preparation - Univariate analysis (frequency tables, bar charts, pie charts, percentages), | Interactive classroom sessions, discussions, quizzes, assignments | 4 hours | Research paper writing based on summer internship (provisional). | CO5 |

| Data Analysis | | Bivariate analysis- Cross | | | | | |
|---------------|----------------|--|-----------------------|---------|--|--|--|
| and Report | | tabulations and Chi-Square test. | | | | | |
| Writing | Report Writing | Interpretation of Data, Paper & Report Writing, Research Paper writing, Publication ethics and guidelines. | interactive classroom | 4 hours | | | |

Text Books:

- 1. Zikmund. (2022). Business Research Methods, (9e). Cengage Learning.
- 2. Malhotra Naresh, K. (2022) Marketing Research: An Applied Orientation. Pearson.

Reference Books:

- 1. Chawla, D & Sondhi, N. (2016). Research Methodology: Concept and Cases (2e). Vikas Publishing.
- 2. Srivastava T N & Rao Shailaja. (2017). Business Research Methods (2e). TMH Publication.

- 1. https://www.youtube.com/watch?v=tYqunL58_3Y
- 2. (39) Types of research and purpose YouTube

Course: MBA/First Year- Semester 2

Branch - MBA

| Subject Code –BMBA0251 | L-T-P |
|---|---------------------------|
| Subject Name- MS Excel for Managerial Effectiveness | 0-0-4 No. of hours- 30 |
| | |

Course Objective - The objective of the course is to develop students to become proficient in using MS Excel for organisational purposes.

| Course | Outcome | Bloom's Taxonomy | |
|--------|---|--------------------|--|
| CO1 | Understand the basics of MS Excel environment. | Understanding (K2) | |
| CO2 | Create formulas and functions as per organizational requirements. | Creating (K6) | |
| CO3 | Analyze Data using sorting, filtration & conditional formatting. | Analyzing (K4) | |
| CO4 | Create visually informative charts in MS Excel. | Creating (K6) | |
| CO5 | Evaluate the situation using Solver, goal seek and what if functions. | Evaluating (K5) | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|-------------------------|------------------------------------|---|--|--------------------------------|--|---------------|
| Unit 1: Introduction to | Data entry and editing in MS Excel | Entering data in MS Excel, Data Editing and Formatting: Working with Cells and Ranges in MS Excel, getting data from external sources | Class discussion/case studies/MS Excel | 3 Hours | Assignment based on data entry and editing | CO1 |
| Spreadsheet | Automatic data entry functions | Managing Worksheets: naming worksheets, grouping of worksheets, Introduction to MS Excel | Class discussion/case studies/MS Excel | 3 Hours | | |

| | | Tables, Auto-fill, Custom Lists, and Flash Fill | | · | | |
|-------------------------------------|------------------------------------|---|--|---------|---|-----|
| Unit 2 Spreadsheet | General Formulas in excel | MS Excel Formula Basics, Logical Formulas | Class discussion/case studies/MS Excel | 3 Hours | Assignment based on MS Excel formulas | CO2 |
| Formulas | Specific formulas in MS Excel | Stats Formulas in MS Excel, Text Formulas in MS Excel, Date and Time Formulas in MS Excel | Class discussion/case studies/MS Excel | 3 Hours | | |
| Unit 3 Data Analysis Overview | Data validation | Named Ranges in MS Excel, Data Validation in MS Excel, Data Sorting and Filtering in MS Excel | discussion/case studies/MS Excel | 3 Hours | Assignments based on data sorting and conditional formatting | CO3 |
| Overview | Conditional formatting | Using Conditional Formatting in MS Excel | Class discussion/case studies/MS Excel | 3 Hours | | |
| Unit 4 Spreadsheet Charts | Charts creation in excel | Creating Charts, Different types of charts, Formatting Chart Objects, Changing the Chart Type, Showing and Hiding the Legend, Showing and Hiding the Data Table | Class discussion/case studies/MS Excel | 3 Hours | Assignments based on creation of charts and tables in MS Excel | CO4 |
| | Pivot tables in excel | Working with pivot tables and pivot charts | Class discussion/case studies/MS Excel | 3 Hours | | |
| Unit 5 Spreadsheet | Solver and Forecast function | Working with MS Excel Solver function, Forecast function | Class discussion/case studies/MS Excel | 3 Hours | Assignments based on MS Excel Solver and What if analysis tools | CO5 |

| advanced functions | What if analysis using MS Excel | What-If Analysis tools: Scenarios, Goal Seek, and Data Tables | | 3 Hours | | |
|-----------------------|---------------------------------|---|--|---------|--|--|
|-----------------------|---------------------------------|---|--|---------|--|--|

Text Books:

- 1. Winston, W. (2016). Microsoft Excel data analysis and business modeling. Microsoft Press.
- 2. David, M. (2017). Statistics for managers, using Microsoft Excel. Pearson Education India.

Reference Books:

- 1. Mayes, T. R. (2020). Financial analysis with Microsoft excel. Cengage Learning.
- 2. Ragsdale, C. (2021). Spreadsheet modeling and decision analysis: a practical introduction to business analytics. Cengage Learning.

- 1. https://www.youtube.com/watch?v=8Ob8Hre SnI
- 2. https://www.youtube.com/watch?v=hxAkt7Pico0
- 3. https://www.youtube.com/watch?v=4PWVFBiFVVU
- 4. https://www.officearticles.com/excel/index.htm
- 5. https://www.simplilearn.com/9-ways-to-improve-microsoft-excel-skills-article

| Course: MBA/First Year- Semester 2 | | | | | |
|---|------------------------|--|--|--|--|
| Subject Code- BMBA0252 | L - T - P 0 - 0 - 4 | | | | |
| Subject Name- Personal Grooming and Business Etiquettes | No. of hours- 30 | | | | |
| Course Objective- To imbibe good etiquette and enhance personal grooming amongst students for building strong relationships, improving professional image, and achieving career success. | | | | | |

| Course Out | tcome – | Bloom's Taxonomy |
|------------|---|------------------|
| CO1 | Understand and apply the art of creating the first impression by controlled body language and impressive communication. | Applying (K3) |
| CO2 | Understanding and applying essentials of personal grooming. | Applying (K3) |
| CO3 | Understanding and application of basic office etiquettes. | Applying (K3) |
| CO4 | Understanding and application of basic professional communication etiquettes. | Applying (K3) |
| CO5 | Understanding the importance and methods of networking and preferred behaviour in official gathering. | Applying (K3) |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|--|---------------------------------------|--|---|--------------------------|---|------------|
| Unit 1 Personal grooming essentials- I | Personal grooming essentials- I | Creating the first impression, Body language, Voice | Role play, discussion, videos, Activities | 6 Hours | Pre-Prepared (Introduction, Interview) | CO1 |
| Unit 2 Personal grooming | | Grooming: Men (Personal Hygiene, Corporate dressing) | Discussion, videos, Role play, case study | | Case Study on Importance of Personal Grooming | CO2 |

| essentials- II | Personal grooming essentials- II | Grooming: Women (Personal Hygiene, Corporate dressing) | | 6 Hours | | |
|---|--|---|---|---------|--|-----|
| Unit 3 Business Etiquette - I | Business Etiquette - I | Rules of introduction, Office etiquette, Meetings, Business cards | Discussion, PPT | 6 Hours | Case, Preparation of business cards | СОЗ |
| Unit 4 Business Etiquette- II | Business Etiquette- II | E-mail etiquette Cell phone etiquette Netiquette (social media behaviour) | Discussion, Activity, Case Study, Role Play | 6 Hours | Prepare professional emails, Case Study | CO4 |
| Unit 5 Business Etiquette- III | Business Etiquette- III | Networking Formal Dinner party etiquette | Discussion, Activity and Role Play | 6 Hours | Identify means of networking for building social relations | CO5 |

Reference Books:

1. Gerard A., Professional Business Etiquette & Grooming, Kindle

- 1. Prasanta P.K., Singh B.1, Nayak A. (2022). Integrating Soft Skill Training in Professional Courses for Sustainable Employment: An Overview, BOHR International Journal of Social Science and Humanities Research, Vol. 1, No. 1, pp. 17–24
- 2. https://youtu.be/EU2IE6zhbvQ
- 3. https://youtu.be/88PGRvB-Scs
- 4. https://youtu.be/nYTkI9b0R_I
- 5. https://youtu.be/SQvV4SNeH-U
- 6. https://youtu.be/MKbTZKvFd84
- 7. https://youtu.be/M6Sh6Hdsf0I

| Course: MBA/First Year – Semester 2 Branch – MBA | | | | | |
|--|------------------------|--|--|--|--|
| Subject Code- BMBA0253 | L - T - P 0 - 0 - 4 | | | | |
| Subject Name- Introduction to Tableau | No. of hours- 30 | | | | |
| Course Objective- Apply the essentials of the software and utilize all the fundamental usefulness to visualize their information | | | | | |

Course Objective- Apply the essentials of the software and utilize all the fundamental usefulness to visualize their information furthermore, associate with various information sources.

| Course Outcome | | Bloom's Taxonomy |
|-----------------------|--|------------------|
| CO1 | Apply the fundamentals of the Tableau, use all the basic functionality to | Applying (K3) |
| | visualize their data and connect to various data sources. | |
| CO2 | Apply a wide range of tools formatting options to slice and dice your data | Applying (K3) |
| | to mine for critical insights. | |
| CO3 | Build a variety of basic charts to learn and deploy the ethics of visualization. | Creating (K6) |
| CO4 | Design new solutions to produce complex chart types and apply advanced | Creating (K6) |
| | formatting and data visualization best practices. | |
| CO5 | Apply state of the art insights into a useable dashboard, share and publish | Applying (K3) |
| | visualizations with powerful interactivity. | |

| Unit | Module | Topics Covered | Pedagogy | Lecture Required (T=L+P) | Aligned Practical/Assignment/Lab | CO Mapping |
|---------|--------------------|---|------------------------|--------------------------------|----------------------------------|---------------|
| Unit 1: | Understanding Data | Introduction to data, Where to find data, Foundations for | Discussion, Tableau | 2 Hours | | CO1 |

| Tableau Fundamentals | | building Data Visualizations, Installing Tableau Software. Getting started with Tableau | Software, MS Excel | | | |
|--------------------------|---|---|---|---------|---|-----|
| | Getting started with Tableau | Software, Using Data file formats, Connecting your Data to Tableau, Tableau products, Tableau Terminology | Discussion, Tableau Software, MS Excel | 2 Hours | | |
| | Creating Your First visualization | Dimension vs Measure, Discrete Versus Continuous, Start Page, Using the Show me panel, Show Me, Connecting to Excel Files, Connecting to Text Files, Connect to Microsoft SQL Server, Connecting to Microsoft Analysis Services, Creating and Removing Hierarchies, Bins, Joining Tables, Data Blending, Creating basic charts (line, bar charts, Treemaps) | Discussion, Tableau Software, MS Excel | 4 Hours | Give your understanding of the shared dataset. Also, perform the functions taught in this unit. | |
| Unit 2: | Basics of Reporting | Parameters, Grouping Example, Edit Groups, Set, Combined Sets, creating a First Report, Data Labels, Create Folders, Sorting Data, Add Totals, Sub Totals and Grand Totals to Report | Discussion, Tableau Software, MS Excel | 3 Hours | Analyse the dataset by | |
| Tableau Basic Reports | Calculations | Tableau Aggregate features, creating custom calculations and fields, applying new data calculations to your visualization | Discussion, Tableau Software, MS Excel | 2 Hours | performing all the relevant functions on the shared dataset using Tableau software. | CO2 |
| | Formatting | Formatting Visualizations, Formatting Tools and Menus, Formatting specific parts of the | Discussion, Tableau Software, MS Excel | 3 Hours | | |

| | | view, Editing and Formatting | | | | |
|-----------------------------------|------------------------------|--|---|---------|--|-----|
| Unit 3: Tableau Charts | Generating charts | Axes. Area Chart, Bar Chart, Box Plot, Bubble Chart, Bump Chart, Bullet Graph, Circle Views, Dual Combination Chart, Dual Lines Chart, Funnel Chart, Traditional Funnel Charts, Gantt Chart, Grouped Bar or Side by Side Bars Chart, Heatmap, Highlight Table, Histogram, Cumulative Histogram, Line Chart, Lollipop Chart, Pareto Chart, Pie Chart, Scatter Plot, Stacked Bar Chart, Text Label, Tree Map, Word Cloud, Waterfall Chart, Geographic map, Filled map, Crosstab Combines axis, Motion chart, Reference lines. | Discussion, Tableau Software, MS Excel | 4 Hours | Make different charts for the various variables of the dataset. | CO3 |
| | Formatting Visualizations | Formatting Tools and Menus, Formatting specific parts of the view, Editing and Formatting Axes. | Discussion, Tableau Software, MS Excel | 3 Hours | | |
| Unit 4: Visualization Tools | Filters Introduction | Quick Filters, Filters on Dimensions, Conditional Filters, Top and Bottom Filters, Filters on Measures, Context Filters, Slicing Filters, Data Source Filters, Extract Filters, Using the Detail panel, Using the Size panels, customizing filters, Formatting your data with colors. | Discussion, Tableau Software | 3 Hours | Analyse the dataset by performing all the relevant functions on the shared dataset using Tableau software. | CO4 |

| Unit 5: Tableau Dashboards & Stories | Storytelling | Creating your first dashboard and Story, Design for different displays, adding interactivity to your Dashboard, Format Dashboard Layout, create a Device Preview of a Dashboard, Create Filters on Dashboard, Distributing & Publishing Your Visualization, Tableau file types, Publishing to Tableau Online, Sharing your visualization, Printing and exporting. | Tableau | 4 Hours | Create a dashboard for business problem. | or any | CO5 |
|---|--------------|---|---------|---------|--|--------|-----|
|---|--------------|---|---------|---------|--|--------|-----|

Text Books:

- 1. 1. Wilke, C. O. (2019). Fundamentals of data visualization: a primer on making informative and compelling figures. O'Reilly Media.
- 2. Loth, A. (2019). Visual analytics with Tableau. John Wiley & Sons.

Reference Books:

- 1. Milligan, J. N., Hutchinson, B., Tossell, M., & Andreoli, R. (2022). Learning Tableau 2022: Create effective data visualizations, build interactive visual analytics, and improve your data storytelling capabilities. Packt Publishing Ltd.
- 2. Milligan, J. N. (2019). Learning Tableau 2019: Tools for Business Intelligence, data prep, and visual analytics. Packt Publishing Ltd.

- 1. Dashboard Design Tips: Creative Ways to Use Images | Tableau Conference 2023 Bing video
- 2. Tableau KPI Dashboard Design tutorial for Business Step by Step Bing video
- 3. <u>How to Install Tableau and Create First Visualization | Tableau Tutorials for Beginners Bing video</u>
- 4. <u>Building A Quarterly Sales Forecast Dashboard Using Tableau | Sales Forecast Dashboard Using Tableau Bing video</u>